Thousand Oaks Surgical Hospital

PATIENT INFORMATION FORM

Your Procedure Has Been Scheduled For:

_____ _____ _____ ❑ AM / ❑ PM

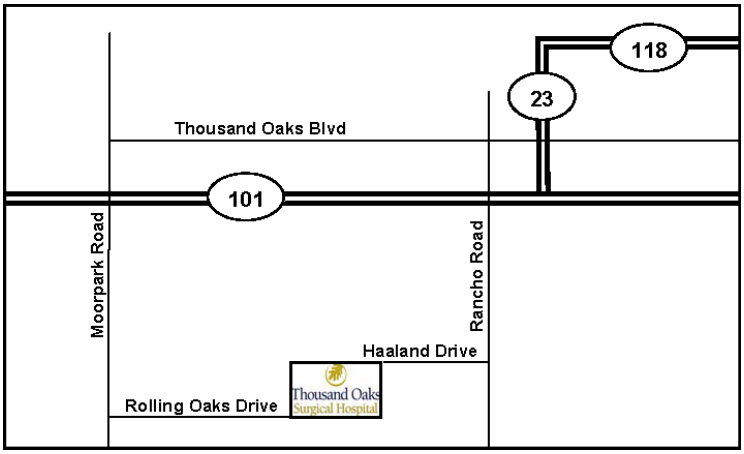
Day of the Week | Date | Time

At Thousand Oaks Surgical Hospital (TOSH), we want to make every effort to make sure you feel comfortable about your care and have all the information you need. Please review the information below to make your visit as smooth as possible.

About Your Procedure:

- Prior to your scheduled procedure, a TOSH Business Office representative will be calling you to review your insurance coverage, discuss your financial responsibility and review your payment options. Should you have any questions, you can reach a representative at (805) 418-1277.
- A Pre-Assessment Nurse will contact you prior to your scheduled procedure date to obtain your health/medical history and to complete the Pre-Assessment process. It is important that this process is completed by no later than 5:00 P.M. on the evening prior to your scheduled procedure. If you have not spoken to a Pre-Assessment Nurse by that time, please call immediately or your procedure will be delayed.
- Pre-Assessment Nurses are available at (805) 418-1355 during the following hours:
  - Monday through Thursday, 8:30 A.M. - 6:30 P.M.
  - Fridays, 8:30 A.M. - 6:00 P.M.
- Please review the Pre-Operative Instructions prior to your scheduled date of service. Should you have questions, please call a Pre-Assessment Nurse.
- Lab work, if ordered by your physician, must be done within 72 hours prior to surgery. Lab hours are Monday through Friday, 6:00 A.M. - 6:00 P.M. If your physician also orders a chest x-ray and/or an electrocardiogram, these can be completed at the same time.
- Please bring a picture ID, your insurance cards, and payment for the facility (deductible, co-payment or co-insurance) the day of your procedure or pre-assessment appointment (if applicable).
- If you are having an inpatient procedure, please arrive 2 hours prior to your scheduled procedure time.
  If you are having an outpatient procedure, please arrive 1.5 hours prior to your scheduled procedure time.
  ** If you do not arrive on time, your procedure will be delayed.*

Driving Directions



From the North: Take the 101 Freeway South and exit Moorpark Rd. Turn right. Make a left at Rolling Oaks Drive (the first light). Go approximately 1/4 mile and Rolling Oaks Drive brings you right into the hospital parking lot. The main entrance will be on your left. Take the elevator or stairs to the first floor to access the main lobby.

From the South: Take the 101 Freeway North and exit Rancho Rd. Turn left. Go through the 3-way stop sign and turn right at Haaland Drive. Haaland Drive brings you right into the hospital parking lot. The entrance will be on your left. The first floor will give you access to the main lobby.